

## Appliance iPhone 4 Chargegenie Sleevecharger

### Frequently Asked Questions

**Q: I inserted my iPhone, but it will not start charging?**

**A:** You will need to press the start button located at the bottom right to initiate charging.

**Q: Nothing happens after pressing the button to start charging?**

**A:** First, please make sure your iPhone is firmly in place and press the start button. Additionally, we recommend checking the power level to ensure the iPhone Sleevecharger is charged up.

**Q: Can I charge a device while charging the Sleevecharger?**

**A:** No, you can't. You can only do one thing at a time.

**Q: Can I use a USB outlet adaptor with the USB charge cord?**

**A:** Yes. Using a USB wall outlet adaptor will allow you to charge your Sleevecharger via a wall outlet. Just connect your USB charge cord to the adaptor and charge in the same manner as charging from a computer or car adaptor.

**Q: Why do I experience disconnection while charging my iPhone 4s?**

**A:** Because our iPhone 4 Sleevecharger is only compatible with iPhone 4 at the moment.

**Q: What are the LED lights on the Sleevecharger mean?**

**A:** The 4 blue LED lights indicate the battery level of the Sleevecharger; each light represents 25% of battery level. The yellow LED light is always on while charging.

**Q: Can I use other cable to charge up the Sleevecharger?**

**A:** We recommend you to use the supplied cable.

**Q: Why the Sleevecharger gets warm while charging?**

**A:** It is normal for a battery to get 'reasonably' warm while charging. But we suggest not using the sleevecharger under direct sunlight.

**Q: Can I stop the Sleevecharger charging my iPhone while they are still connected?**

**A:** Yes you can. Press and hold the start button for 2 seconds, it will terminate charging.

**Q: Can I check Sleevecharger's battery level while charging?**

**A:** Yes, you can check battery level by pressing the start button at the bottom.

**Q: Do you have other charging ranges?**

**A:** Yes, we have other rechargeable batteries that are compatible with iPhone 3G/3Gs/4/4s and iPad (work with ENER105 only). But you will need to use your own Apple connector (USB) to connect device and iPhone/iPad. They are portable solar chargers with emergency LED torch (ENER101); Chargegenie 50 (ENER104) and Chargegenie 50 (ENER105).