

Portable Solar Charger

Frequently Asked Questions

Q.: When I attached the charger to my dead phone nothing happened. Nothing appeared on the display of my phone.

If the phone's battery is completely empty, then it may take a while to obtain enough charge to activate the display. Leave charging for ten minutes and check again.

Q: I left the charger in the sun all day and it didn't even register any charge on the internal battery

A: Before the solar-powered charger is used for the first time, it must be charged via a computer USB port or similar for at least 10 hours.

Point the solar panel directly at the sun to start charging the solar charger's built-in battery. The charger requires at least 400 LUX of sunlight to charge. This is the equivalent of dawn/dusk on a day with good weather. In ideal conditions, with the solar cell directed towards strong sunlight, the battery will take 20 hours to charge.

Q: Could you confirm if the Portable Solar Charger with Emergency LED Torch works with the iPhone or Blackberry please.

The product works with these devices providing the original iPhone cable is used for the iPhone and the cable supplied with the product is used for the Blackberry. We cannot guarantee correct operation with other cables.

Q. The mini solar charger doesn't seem to work very well with my iPhone, It keeps coming up with charging does not support this accessory, is there anything you suggest?

A: iPhones and some other smartphones can be sensitive to the cable and connector used. Please try the following:

- 1) Use original iPhone cable to charge
- 2) Use another USB cable to charge
- 3) Use another alternative iPhone connector to charge